

How to make a complaint

Should you wish to make a complaint we would like to make this process easier for you. Please ask a member of our team to show you our complaints policy.

If you are unhappy about any treatment you have received or any other service please speak to any of our team.

If they cannot resolve your issue please ask to speak to one of the clinic managers Laura or Tracey who will try to rectify the problem and offer you further advice on our complaint procedure.

If your complaint cannot be resolved and you wish to make a formal complaint, please put this in writing, so that we can review the complaint and investigate it in line with our policy.

Our email address is:

info@blendskinandbeauty.co.uk

Telephone: 01829 830430

Our clinic address is:

36 High St, Tarvin, Chester CH3 8EE

We promise to respond within 48 hours and try to resolve the issue

Cosmetic Redress | Membership No: CRS001037

Contact number: 0203 907 1853 | Email:

info@cosmeticredress.co.uk